

TAS Ireland Version Support Policy

TAS version 5.11 and below

As of 1st June 2006, TAS Software Ireland (a division of Sage Ireland Limited) ("TAS") adopted a

policy to no longer sell or renew support contracts for installations older than the latest three versions. On October 1st of each year, following the release of the latest version, all support contracts for versions older than the latest three versions will no longer be renewed.

This policy currently applies to TAS Bookkeeper, TAS Books Accounting, TAS Books Accounting

Plus, TAS Business Controller and TAS Books 1, 2 and 3 version 5 and lower.

From 1st September 2008 no new contracts for these older versions will be sold. This policy will be

applied to active contracts for TAS Books version 5 and lower* as of 1st October 2008.

What is a Version Support Policy statement?

A Version Support Policy statement is a declaration that TAS will no longer provide technical support for specific versions of TAS software, which includes an upgrade/conversion route to future product releases. In a Version Support Policy statement TAS will also provide a withdrawal

of support date, being the date after which a new TASCover contract cannot be purchased or an

existing contract renewed for the particular product version in relation to which a Version Support

Policy statement has been issued.

Why issue a Version Support Policy statement?

The above versions of TAS software are now up to 3 years old and are not tested on the latest

operating systems. A Version Support Policy enables you and your business to take advantage of the latest technology and allows TAS to focus resource on improving the quality of

its products and services.

Which versions does this apply to?

From 1st September 2008 TAS will no longer sell new support contracts and from 1st October 2008 will

not renew contracts for the following versions of TAS Books:

TAS Bookkeeper, TAS Books Accounting, TAS Books Accounting Plus, TAS Business Controller,

TAS Books 1, 2, and 3 version 5.11 and lower.

When will support be withdrawn for my version of software?

If you are using one of the following versions:

TAS Bookkeeper, TAS Books Accounting, TAS Books Accounting Plus, TAS Business Controller,

TAS Books 1, 2, and 3 version 5.11 and lower support will be withdrawn as follows:

Customers will be unable to purchase new TASCover contracts from 1st September 2008

Customers whose existing annual TASCover contract expires on or before 30th September 2008 may renew their contract for one further year

Customers whose existing annual TASCover contract expires on or after 1st October 2008 will not be able to renew their contract unless they have upgraded to latest version or via TASCover Extra

No upgrade path from older versions may be available from 1st July 2009

All technical support for these versions of TAS Books will end on 30th September 2009.

For further details on the above and information on how to upgrade your current software,

please call TAS Business Advice on 1800 22 21 23.

* reference to TAS Books Accounting version 4.07 (and lower) is in relation to customers who have current SageCover contracts for this version.